



Appendix 1 Community Planning Quarterly Briefing April to June 2016

Welcome to this quarterly community planning briefing designed to give everyone involved with *Caerphilly Delivers - The Single Integrated Plan 2013-2017* an overview of progress on delivering the priorities of the five outcomes: Prosperous Caerphilly; Safer Caerphilly; Learning Caerphilly; Healthier Caerphilly and Greener Caerphilly. Information has been supplied by the officers coordinating delivery on the outcomes, so please feel free to get in touch directly with the named officers for further information.

Community Planning (Paul Cooke & Alison Palmer)

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Caerphilly Local Service Board – the final meeting of the Board took place on 8th March 2016. Members received presentations on: the Learning Caerphilly Outcome of *Caerphilly Delivers the Single Integrated Plan*, featuring the Lansbury Park Education Initiative, and also a presentation on the Local Service Board sponsored Information Sharing Project.

The Caerphilly Local Service Board Standing Conference on 22nd March 2016 entitled *The Caerphilly We Want* focussed on informing the wider partnership about the aims of the Well-being of Future Generations (Wales) Act 2015 and the wider responsibilities for working in a more sustainable way to achieve the seven well-being goals the Act sets out: A Prosperous Wales, A Resilient Wales, A Healthier Wales, A More Equal Wales, A Wales of Cohesive Communities, A Wales of Vibrant culture and thriving Welsh Language, and A Globally Responsible Wales. Speakers from the Office of the Future Generations Commissioner and Welsh Local Government Association were followed by a presentation and workshop by Dr Alan Netherwood for helping participants consider planning for the future up to 2040.

Introducing Caerphilly Public Services Board - from the 1st April 2016, as a result of the Well-being of Future Generations (Wales) Act coming into force, the Local Service Board became the *Public Services Board* and a statutory body. The membership has also changed, with four statutory members:

- Caerphilly County Borough Council, Aneurin Bevan University Health Board, Natural Resources Wales and South Wales Fire and Rescue Service.

There is also a second tier of *invited* participants:

- Gwent Police, Gwent Police and Crime Commissioner, Gwent Association of Voluntary Organisations, Community Rehabilitation Company, National Probation Service.

The Public Services Board (PSB) at its first meeting on 7th June 2016 will confirm its new terms of reference, and the full membership of the Board, consider a new PSB website to replace the Local Service Board website, and receive an update report on work underway around the Caerphilly borough local assessment of well-being.

Please contact the relevant co-ordinator if you require further information on any of the above or Community Planning, Penallta House Tredomen Park, Ystrad Mynach CF82 7PG



Future Generations Champion – Cllr Ken James, Cabinet Member for Regeneration, Planning and Sustainable Development, has been appointed as the Council's Future Generations Champion.

Re-launch of Caerphilly Voluntary Sector Forum - this took place on the 13th May 2016 in Pengam. After extensive consultation and review of the previous forum structure during 2015 the membership decided to go for a single, centrally place forum meeting held quarterly instead of the three regional meetings that had been held three or four times a year in each area.

The meeting received an update on voluntary sector activity across the Caerphilly county borough and the Gwent area and a presentation introducing the Future Generations Act from Paul Cooke, Senior Policy Officer, Caerphilly County Borough Council, before a workshop session was undertaken exploring what information third sector organisations might be able to provide to support the local well-being assessment required under the Future Generations legislation.

Prosperous Caerphilly (Antony Bolter)

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Prosperous Caerphilly Priority 1: Improve local employment opportunities including access to opportunities across a wider geographical area

Business Support and Funding - local businesses can apply for a *Business Development Grant* of up to £2,000 or a *Business Start Up Grant* of up to £500 to help set up or expand. Small Medium Enterprises (under 250 employees) or business start ups in most business sectors can be considered. The business must be established in the Caerphilly county borough, or the individual a resident of Caerphilly County Borough and setting up a business in the borough.

For more details about the grant, or for a discussion on how to apply, please contact the Council's Business Support and Funding Team on 01443 866222 or email business@caerphilly.gov.uk

Prosperous Caerphilly Priority 2: Improve standards of housing and communities giving appropriate access to services across the County Borough

What is Rent Smart Wales?

Rent Smart Wales is a newly created service within Cardiff Council. The Welsh Ministers designated Cardiff Council as the Licensing Authority for Wales. In its role as Licensing Authority under the Housing (Wales) Act 2014, the Rent Smart Wales service processes the compulsory landlord registrations, and grant licences to landlords and agents.

The reason the Welsh Government chose one Council to act as administrator for the whole of Wales is to make the service easier for landlords, agents and tenants to access. The central register means that landlords only have to complete one registration and if they self manage only apply for one licence. The same applies to agents, who need only apply for one licence.

The Licensing Authority will work with Local Authorities in Wales to carry out their functions under the Act. In some cases the local authority will lead enforcement action against those landlords and agents not complying with their legal obligations on behalf of the Licensing Authority.

For further information please see the Rent Smart Wales leaflet -

https://www.rentsmart.gov.wales/Uploads/Downloads/00/00/00/17/DownloadFileEN_FILE/26777_RSW-A5-leaflet_WEB-E-.pdf

Prosperous Caerphilly Priority 3: Provide support to enable local people to compete for all employment opportunities

Two Communities First case studies are given below illustrating how tailored support is being provided to help local people back into paid work:

Communities First Case Study 1

Patricia Griffiths is 50 years old and lives in Abercarn. She left school with 5 CSE's and is in good health. For over 27 years, Patricia worked as a mobile cleaner for the Royal Mail before taking voluntary redundancy. Patricia was not sure what to do next in terms of work, but was adamant that she wanted to do something different from cleaning. She was, however, open minded to a variety of possibilities.

Patricia's first step was visiting the Blackwood Miners Job Fair, which was set up by Bridges into Work 2, where she met Communities First Employment Officer, Deb Whitty. After enrolling with Communities First, she completed a number of courses including:

- Food hygiene
- First aid at work
- Manual handling
- Fire safety
- Health and safety.

Patricia was also supported in improving her curriculum vitae and had the opportunity to brush up on her interview skills, which was especially important to her as she had been with one employer for such a long period of time, and was out of practice with interview techniques. Patricia's IT skills were also improved by working on accredited level 2 IT courses with Communities First Digital Inclusion officer, Cerian Thomas.

Patricia enjoyed doing the courses and explained:

I enjoyed doing the courses as they gave me a great sense of achievement, an opportunity to meet new people and have broadened my skills set. This was particularly important to me as I was not sure what areas of work I would like to go into. I was delighted to pass all of the exams and found the whole course content to be informative and well organised. The most enjoyable part of the courses was the practical side including using fire extinguishers.

The next step was for Patricia to be enrolled with local recruitment consultants at Staff 24/7. Patricia undertook two mock interviews, which followed feedback on her performance, and concluded that she was enthusiastic, presentable and had done research into areas of work she was interested in. Following the main interview, Patricia was offered a job with Mollertech, who specialises in the manufacturing of car parts. Patricia's main expectation was to be offered a placement. However, she was delighted to be offered a full time position with the firm. The role has given Patricia the opportunity to learn main aspects of car manufacturing and assembly.

Commenting on the role, Patricia added:

I am happy working in this role and have enjoyed my time back in work. After a period of time out of work, it feels great to go back to normality and to have the added incentive of meeting new people, learning new skills and being able to buy nice things.

Deb Whitty, Employment Support Officer, commented:

Patricia has been extremely committed and has always been willing to give things a go even if they were new to her. She has learnt lots of new skills and has worked extremely hard since engaging with Communities First.

Patricia is enjoying the job so much that ideally she would like to stay there until she retires. She has recommended Communities First to her friends and family and believes that Deb's support has been helpful and supportive to her needs.

Communities First Case Study 2

Kristian Osborne is 18 years old and lives in Abertysswg. After leaving school at 16, Kristian left Rhymney Comprehensive with a number of GCSEs and BTEC qualifications. He then went on to Ystrad Mynach College where he completed a two year carpentry course. However, since leaving college he had found looking for work difficult. Since engaging on the LIFT programme (which supports people who have spent more than six months out of work and who face the greatest barriers to becoming employed). Kristian has continued his interest in carpentry and was delighted to have been given a trainee carpentry opportunity at Contract Services in Caerphilly.



Kristian was on the LIFT project for 8 months, during which time he completed the following courses:

- Construction Skills course
- Asbestos Awareness
- Manual Handling
- Health and safety including completing CSCS card
- Practical sessions including plastering.

In order to improve Kristian's opportunities and experience, he was placed on a 5 week employability course with the Fire Service at Aberbargoed Fire Station, which has given him the opportunity to participate in physical work through fire drills, work on his fitness as well as improve on skills such as interview skills.

The employability course, has given Kristian an opportunity to work in a disciplined environment, where physical work is commonplace. This has not only boosted his curriculum vitae, but has broadened his experience and has set a foundation for the type of work he is seeking.

Following Kristian's hard work and the support he had been given, he was delighted to have secured a Jobs Growth Wales vacancy with Contract Services, who work in partnership with Caerphilly County Borough Council's Housing Services in supporting the Welsh Housing Quality

Standard. Kristian attended an interview, which he said went well and was grateful for some of the hints and tips he had learnt from the LIFT employment mentor, Shelia Lillywhite. Kristian demonstrated that the mock interviews he had attended had been helpful.

The opportunity with Contract Services, which was made possible with partnership working with Job Centre Plus, has broadened Kristian's experiences. He has had the opportunity to assist in fitting kitchens, toilets and bathrooms as well as using new carpentry skills.

Kristian comments:

I am enjoying my time at Contract Services and it has given me the opportunity to work as part of a team. My parents are also really pleased that I have found a new job and I have learnt new carpentry skills such as putting in doors and fitting kitchens. Since leaving college, I am enjoying putting what I learnt into practice.

Kristian has made friends at work in Contract Services, and has joined the work football team. Kristian now believes he has a more positive future ahead of him. His next plan is to put money aside and learn to drive, which will open even more opportunities to him. In the meantime, he is particularly enthusiastic about getting on site which will follow after his trainee period.

Healthier Caerphilly (Tracey Deacon, Public Health Wales)

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1. Living Well Living Longer Programme - this programme invites residents aged 40-64 years (who are not currently on a chronic disease register), and live in the most deprived areas in the Caerphilly county borough, to receive a cardiovascular risk assessment – a midlife MOT. It started in Caerphilly in December 2015, targeting GP Practices in the north of the borough: Rhymney, New Tredegar, Bargoed, Gelligaer, Markham, Nelson, Ystrad Mynach, Pengam, Fleur De Lys. The programme is also to be delivered in Lansbury Park. To date in the Caerphilly county borough 700 patients have received a health check in a community based clinic, and where appropriate they have been referred back to their GP, or signposted to other services, such as the adult weight management service.

2. Tobacco control

- **Prevention:** 6 schools within the Caerphilly county borough have been identified to participate in a national *Just B* initiative to reduce uptake of smoking in young people. There are three elements:
 - i) Whole School approach to tobacco control with links to the Welsh Network of Healthy Schools;
 - ii) Peer influence model;
 - iii) Young people become aware of the tactics the tobacco industry uses to recruit smokers.
- **Smoking Cessation**
 - **Stop Smoking Champions Initiative:** 21 GP practices in the Caerphilly county borough have nominated a Stop Smoking Champion to develop a systematic patient referral system to Stop Smoking Wales;
 - **Community Pharmacy Level 3 Enhanced Service:** trained and accredited Community Pharmacists and technicians are now offering specialist advice and behavioural support on a one to one basis. 17 pharmacies are now delivering the scheme in Caerphilly, compared with 4 in 2015/16;
 - **Help 2 Quit Campaign:** ran between January to March 2016, with the Aneurin Bevan Gwent Public Health Team running a campaign using a variety of mediums including

social media, radio adverts and popup shops. The theme of the campaign reinforced stopping smoking and saving money, to be able to afford aspirational items, such as a holiday. It was aimed at the general public and designed to raise awareness of smoking cessation services available, including groups, telephone support and on-line support provided by Stop Smoking Wales, and the 1 to 1 service provided by participating pharmacies.

- **Smoke Free Environments**

- Caerphilly County Borough Council continues to implement test sales to young people, but no sales have been recorded in this period, which is positive. Test purchases now need to be intelligence led – a low number of intelligence leads indicates a smaller problem restricted to a core number of premises;
- Illegal Tobacco Campaign *Cheap tobacco get kids hooked* continues to run throughout the Caerphilly county borough. In 2015-16 there were 22 intelligence reports, 11 of which were actionable.

3. Large Scale Change Programme - this 3 year programme, which commenced in September 2015, is targeting inactive women aged 14-40 years, and resident in communities of high multiple deprivation (centred on Communities First clusters) in the Gwent Heads of the Valleys, for example, Rhymney and Bargoed. The aims include inactive women becoming active every day, and achieving active, healthy, connected people in vibrant communities fit for future generations. The following progress has been made so far:

- **Programme Board and Working Group established:** partners include the Aneurin Bevan University Health Board, Public Health Wales, Caerphilly County Borough Council, Communities First, GAVO, Gwent Education Achievement Service and Natural Resources Wales;
- **The LSC Academy established:** with nearly 100 new *leaders* attending. Participants have identified key actions and are developing action plans to achieve change;
- **Community Hub set up in Caerphilly North:** hubs are populated by local people who have a stake in ensuring a fitter, more active, healthier and better connected community. They believe in the benefits of being active, are passionate about making it happen and can reach and mobilise their communities;
- **Social Insight Research conducted:** to understand the barriers and motivations for physical activity. A brand will now be created that will engage women and girls, and which will develop accurate and targeted messaging to make being physical activity the social norm;
- **Evaluation:** Street Games have been commissioned to provide an evaluation baseline and develop an evaluation protocol.

Learning Caerphilly (Sarah Mutch)

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Families First, Communities First, Supporting People and Flying Start - have continued to work together with their partner organisations to offer diverse opportunities for children, young people, adults and families. In the summer there will be four family play days with the fifth big event held in Morgan Jones Park on 3rd August for National Play Day.

Communities First continues to work successfully with Street Games to offer accredited sports courses supporting volunteers locally in their communities.

The Parent Network has been funded to work with parents across the Caerphilly county borough to create their own series of fun reading books for children, sharing them with local schools, libraries and families.

The Flying Start programme has increased to cover more areas reaching more than 2,500 children aged 0-3 and their families. Families First projects support families living outside of the Flying Start areas, for example, Parenting and Family Support, or the Assisted Places scheme that helps vulnerable children with development delays to access childcare for a short period of time before they go to Nursery.

Supporting Family Change project works with families to help them manage the support from different organisations and not feel overwhelmed. They have had good success and engagement rates.

The Family Workers in Flying Start, St James Primary School and St Martins Comprehensive are working together with the Lansbury community to support the children and young people to feel more engaged and settled in school so they are able to take up all the learning opportunities that are offered.

The Youth Service has a range of funding streams enabling them to offer a wide range of services for young people including the universal Youth Centres, to more specific support for young people who are less engaged in their communities, or young parents supporting them to access vocational courses and then begin to access more local community based provision. Funded projects have been launched, to help adults towards employment through training and support programmes including, Bridges into Work 2, Communities 4 work, and Lift. Low skilled working adults are being supported through Working Skills for Adults 2.

Adult Education - has continued to support 813 adults by delivering vocational courses in the community, with 95% of participants successfully completing them. The service has also delivered Essential Skills courses, with 325 learners gaining qualifications. Recently the new European Social Fund and Welsh Government funded projects have been launched, to help adults towards employment through training and support programmes including, Bridges into Work 2, Communities 4 work, and Lift. Low skilled working adults are being supported through Working Skills for Adults 2.

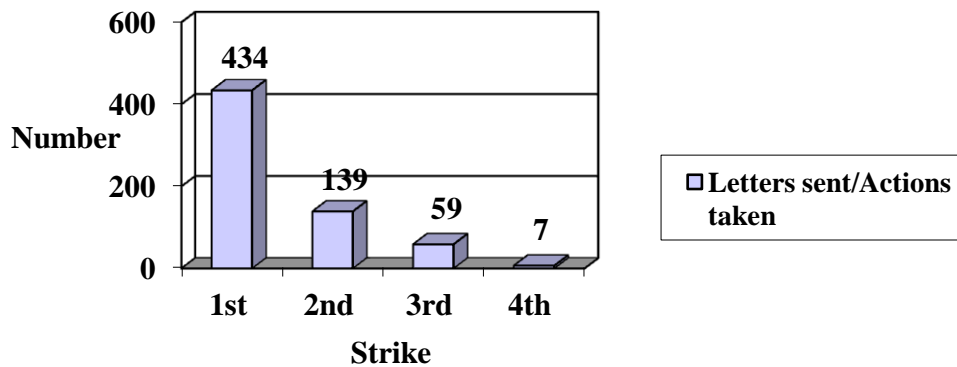
Safer Caerphilly (Natalie Kenny)

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Safer Caerphilly Anti-Social Behaviour 4 Strike Process

The Anti-Social Behaviour, Crime and Policing Act 2014 commenced on 20th October 2014. This legislation introduced a range of new tools and powers to address anti-social behaviour. The well established Safer Caerphilly Anti-Social Behaviour 4 Strike Process used in the Caerphilly county borough remains relatively unchanged, but has incorporated the changes brought about by the new Act. This is a multi agency process which seeks to address perpetrators of anti-social behaviour (ASB) whilst also providing support to victims and witnesses. Throughout April 2015 to March 2016 the following number of interventions to address ASB took place:

4 Strike Figures April 2015 - March 2016



These figures illustrate the success of the first 3 strikes of the process (which include letters to the perpetrator, acceptable behavior contracts, mentoring programmes and support from various agencies including Housing, Social Services, Education, Youth Services and Positive Futures) in deterring future ASB. Under the previous legislation the Anti-Social Behaviour Order was utilised at the Strike 4 stage. However, under the new legislation the Civil Injunction is now used by Safer Caerphilly for individuals who fail to engage with the process or to moderate their behaviour. During April 2015 to March 2016 the partnership were successful in obtaining seven Injunctions.

Partnership Communications

The information provided below is based on projects that the Safer Caerphilly partners are currently working on:

- **Project Bernie**

The Safer Caerphilly Fire Safety Action Team has now implemented *Project Bernie 2016*. Project Bernie is based on a social marketing concept, which aims to reduce deliberate grass fires by addressing behaviours and attitudes within the community. The project was officially launched at the Morrison's store in Bargoed on 18th March and was attended by all partners. Over 350 shoppers supported the scheme and signed up to the Bernie pledge.

The project ran for the two weeks of the Easter holiday period in the Bargoed area. The project included patrols of the area and numerous youth activities including an Emergency Services day held at the Hanger in Aberbargoed. All of the activities focused on addressing the problem of deliberate grass fires and the consequences.

- **Junior Community Safety Warden Scheme**

The Community Safety Wardens continue to deliver the Junior Community Safety Warden Scheme sessions to all primary schools across the Caerphilly county borough. The Community Safety Wardens inform the young people about anti-social behaviour issues such as littering and graffiti and promote general community safety messages.



Community Safety Warden Smith & Pearson visiting Twyn Primary School

If you would like more information on this scheme or would like to see a video of one of the sessions please visit the website at: <https://your.caerphilly.gov.uk/saferccb/junior-wardens/junior-wardens>

- **Safer Caerphilly Twitter**

The Safer Caerphilly Partnership Twitter account @SaferCaerphilly continues to gain followers and provide community safety messages and updates whilst also promoting the Safer Caerphilly brand.

The following is an example of a recent tweet:

Community Safety Wardens confiscated 75 items of alcohol from underage drinkers last night in Newbridge & Crosskeys



This tweet received over 1,800 impressions

The account currently has 641 followers and received 141.1k impressions between April 2015 to March 2016

If you have any information you would like to tweet under Safer Caerphilly please e-mail Nadine Hudson-Featherstone on: Hudson@caerphilly.gov.uk or telephone: 01495 235357.

- **Prevent Training**

In July 2015 the Government introduced new legislation to address terrorism. The Counter-Terrorism and Security Act 2015 places specific duties on local authorities and other agencies to prevent people from being drawn into terrorism. The Prevent duty guidance for specified

authorities in England and Wales sets out duties for each of the authorities. For local authorities the guidance states that in fulfilling the new duty, local authorities should be carrying out activity in certain areas including the following:

- Ensure appropriate frontline staff, including contractors, have a good understanding of Prevent, and are trained to recognise vulnerability to being drawn into terrorism, and are aware of available programmes to deal with this issue.

The Home Office recently made available £10,000 grants to local authorities to assist with the implementation of the new duties. The grant has been used in the Caerphilly county borough to buy in specialist training which covered the ideology of far right and Islamist extremism. The full day training sessions were offered to key front line staff of Social Services, Education, Housing, Youth Services and Community Safety and nearly 100 staff attended the sessions. A training session has also been held for 100 Head Teachers in April 2016. Approximately 400 Caerphilly County Borough Council staff have now received training. Training sessions will continue to be arranged for staff throughout the year to work towards meeting the legislative duties.

If you require any further information regarding Prevent, please contact Natalie Kenny, Community Safety Officer on kennyn@caerphilly.gov.uk or 01495 235442.

50+ Positive Action (Mandy Sprague)

50plus@caerphilly.gov.uk

Dignity, Respect and Age Equality

- To mark World Elder Abuse awareness day on the 15th June 2016 the online access to 5 Keeping Safe films was launched. You can watch them via the Caerphilly Over 50 forum website <http://caerphillyover50.co.uk/what-is-abuse-and-who-can-help/>
Please share this link as widely as you can. If you would like a hard copy of the DVD with all 5 films please contact Mandy Sprague on telephone: 01443 864277

Caerphilly County Borough 50+ forum

- The Forum has produced their spring *Natter That Matters* newsletter, which is available from a range of locations around the Caerphilly county borough if you would like copies please contact Mandy Sprague on telephone: 01443 864277
- The *Simon Says* cartoon social media campaigns are being launched monthly on different topics. The April Pension Credit cartoon had over 20,000 views. The June campaign is timed for Carers week and is trying to raise awareness that Attendance Allowance is not means tested, and encourages people to find out more. Please share these via Facebook & Twitter
- The Forum is linking up with the Rhondda Cynon Taff 50+ Forum to explore their 50+ discount scheme to see if it might be possible to implement a similar scheme in the Caerphilly county borough.
- The Forum is looking for a people who would like to be more actively involved to ensure their work can progress. There are opportunities to get involved in a range of capacities both formal and informal - if you are interested please contact Mandy Sprague on telephone: 01443 864277

Living Longer Ageing Well

- In June an evaluation of the 50+ Positive action information board pilot in GP surgeries will be completed, and circulated to key stakeholders.
- For those of you who care for someone or are living with dementia you might like to visit the Reminiscence pods, in the 1970's living room in the Winding House, New Tredegar and the Vintage Pub in Caerphilly Library where they are accessible to the public.

- The Chair of the Caerphilly 50+ Forum has been invited to join the Older people's Champions on a quarterly basis to review work around Living Longer Ageing Well.

For more information please contact Mandy Sprague on telephone: 01443 864277 or email spragm@caerphilly.gov.uk



ARE YOU ONE OF THE 94,000 PENSIONERS NOT CLAIMING YOUR £34 PENSION CREDIT?



Greener Caerphilly (Paul Cooke)
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Greener Caerphilly Outcome G1: Improving local environmental quality

Invasive Species

Caerphilly County Borough Council's Countryside Services and Park Services organised work on the Crumlin Arm of the Monmouth to Brecon Canal to clear invasive species. The main invasive species removed were Parrot's Feather and Water Hyacinth. Parrot's Feather was introduced into Wales in the 20th century as an ornamental pond plant, however, it spreads easily and has escaped from gardens into lakes and rivers. It is a particular problem in canals where it forms a dense mat on the surface and eventually clogs the entire watercourse. Water Hyacinth is also an escapee from gardens and is one of the fastest growing plants known. It also forms a floating mass and clogs waterways. In total the project cleared 1.6 kilometres of canal between Darren Road, Risca, in the north to just beyond Thistle Way, Ty Sign in the south.

Greener Caerphilly Outcome G2: Reducing the causes of, and adapting to the effects of Climate Change

Sirhowy Valley Honey BEES (Bees Educating Eco Schools) - with support from the Greener Caerphilly Small grants Fund, a partnership project has installed an interactive viewable bee hive classroom at Ynysddu Primary School. The classroom has a viewing area and a separate

hive area containing 3 hives and bee colonies. A target of 45 school workshops for 1,200 pupils, and 30 community workshops has been set for the project for 2016/17

Greener Caerphilly Outcome G3: Maximising the use of the environment for health benefits

Support and promote water related activities

Natural Resources Wales have stocked the pond at Cwmcarn Forest Drive with coarse fish, including Carp, Rudd and Roach. This has enabled the local fishing club to hold regular Saturday morning drop in sessions for taster angling sessions to increase the number of people participating in the sport. Natural Resource Wales have also stocked Pen y Fan Pond with brown trout from their hatchery at Cynrig.